
If you already have a Blue Card, please provide your Blue Card Number and Date of Birth to Dogs Queensland, if not, this is the process to follow.

What you need before applying for a Blue Card

Blue Card Services work with the Department of Transport and Main Roads (TMR) to verify your identity and obtain the photo for your blue/exemption card.

You will need a [customer reference number](#) (CRN) from TMR before you apply for your blue card.

You can find this number on any product TMR has issued to you, such as:

- a driver licence
- marine licence indicator
- photo identity card
- industry authority



If your photo was taken more than 6 years and 9 months ago, you will need to have a new photo taken at a [TMR service centre](#).

If you are coming from interstate or overseas, the fastest and easiest way to get a CRN is to visit a [TMR service centre](#) when you arrive in Queensland. If you have the necessary ID documentation, TMR can take your photo and issue your CRN while you wait. You can then apply online for your blue card.

You will also need the [email address](#) associated with your TMR account.

To check these details Log into your TMR Account - <https://www.service.transport.qld.gov.au/tmrportal>

Step 1

Blue Card - Apply online [Register for an online account](#)

You will need to register for a Blue Card Services online account **before** you can apply for your blue or exemption card. You only need to register once.

Step 2

You will receive an email from Blue Card with your Account Number – please email this number along with your Date of Birth to toni@dogsqueensland.org.au.

Step 3

Wait for another email from Blue Card to notify that you have been linked to Dogs Queensland.

Step 4

Once Dogs Queensland has linked your account, you **must** log in to the online applicant portal to apply for or renew your card.

[Apply for Blue Card using the Portal](#)

You will receive another email from Blue Card with a Reference Number advising you that your application has been lodged.

For a smooth application process, we suggest reading [Before you apply](#) and other instructions, below.